

Thundermist!

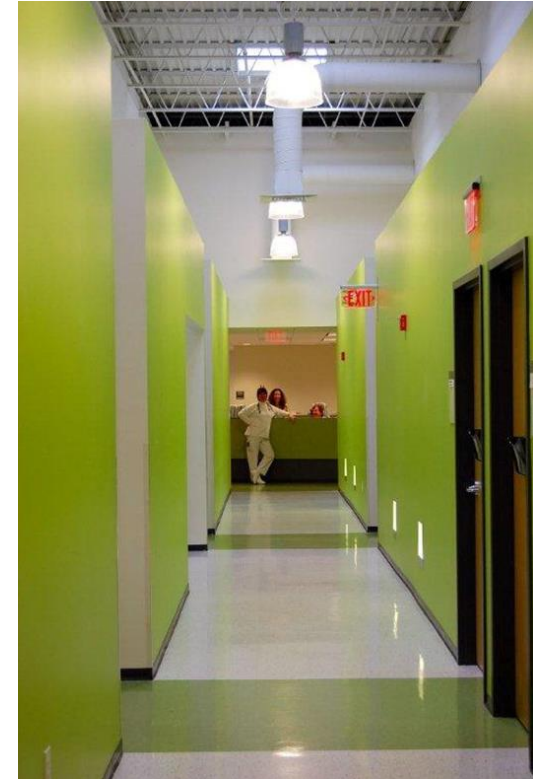
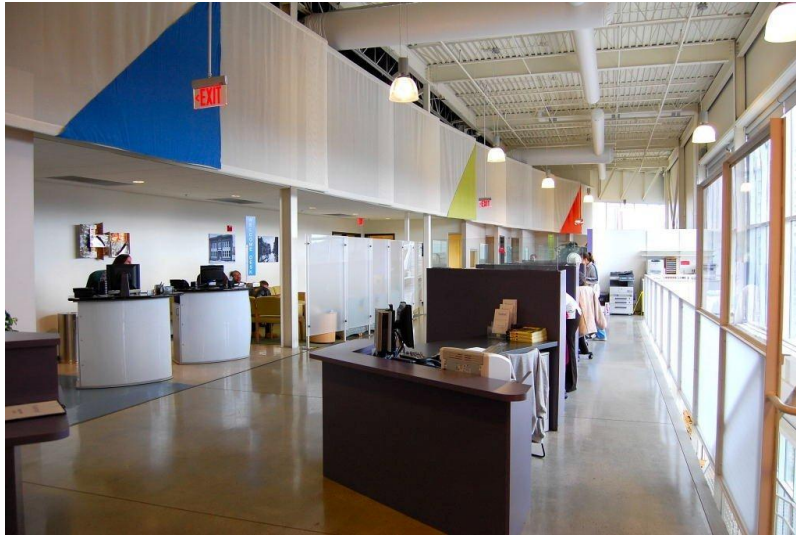
H E A L T H C E N T E R

RIPEC Medicaid Forum

January 23rd, 2013

Our mission is to improve the health of our patients and communities by delivering exceptional health care, removing barriers to that care, and promoting healthy lifestyles.

Thundermist Tour: Woonsocket



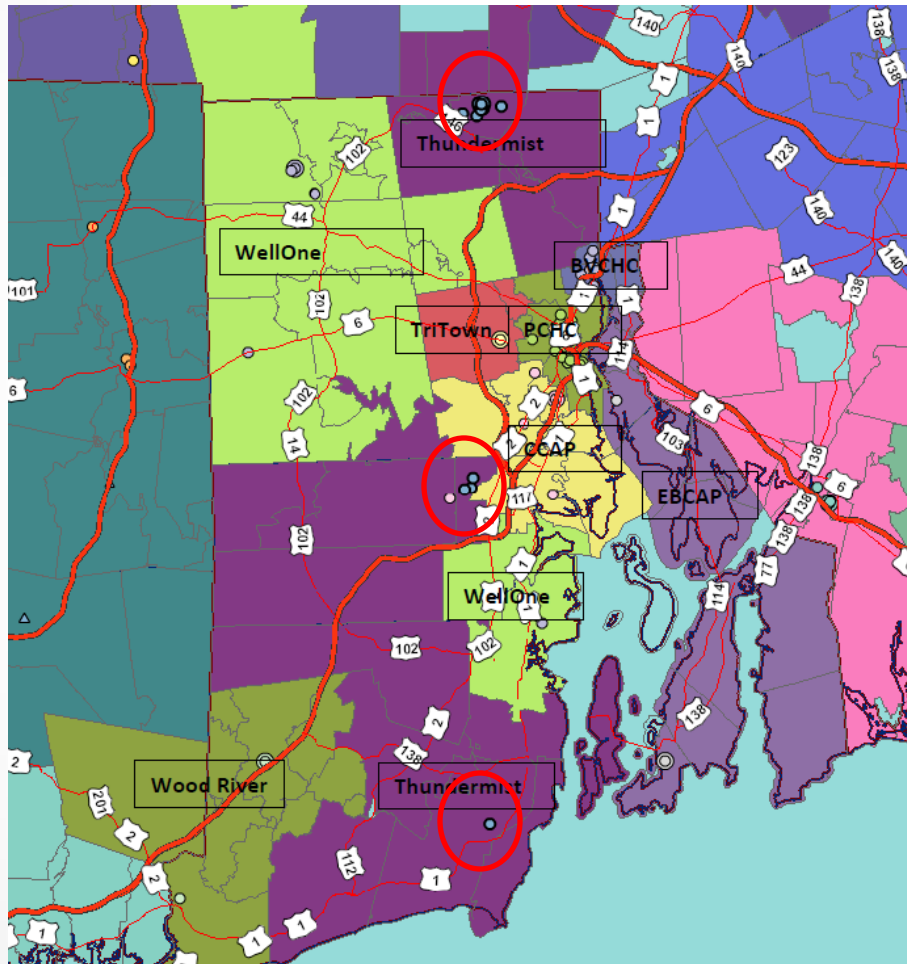
Thundermist Tour: West Warwick “Cotton Shed”



Thundermist Tour: South County/ Wakefield



In Context



‘Dominant’ health centers:
provide care to greatest portion
of health center patients in a
region.

Thundermist served over 40,000
patients through 200,000 visits in
2013

Graphic Source: 2012 UDS Data,
<http://www.udsmapper.org/>

Core Services

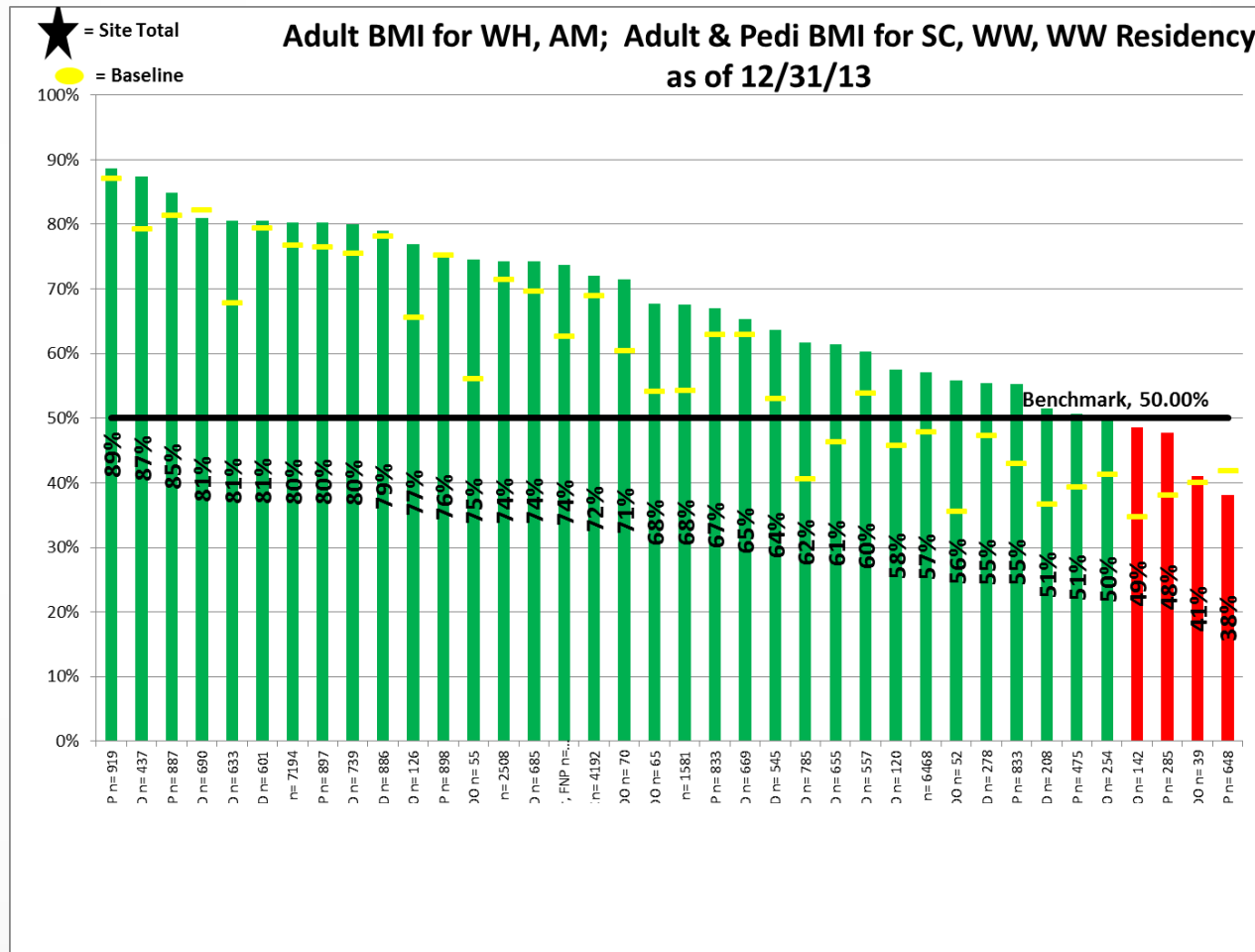
- Medical
 - Pediatrics
 - Family Medicine
 - Internal Medicine
 - OB/GYN
 - Care Management/Coordination
- Dental
 - Hygiene
 - Preventative
 - Restorative
- Behavioral Health
 - Counseling
 - Medication Management

- All Adult Departments Participate in RI's CSI-RI PCMH
- All Sites NCQA PCMH Level 3 Certified

Response to Community Need

- Pediatric Wellness:
 - School Based Health Centers
 - ThunderKids Wellness and Nutrition
 - Community Dental and Molar Express
 - Home Asthma Visits
- Food Access & Education:
 - Nutrition/WIC
 - Farmers Markets (FFRI)
 - Community Garden
 - Test Kitchen/Cooking Classes
- Substance Abuse & Chronic Pain Management
 - Acupuncture (Providence Community Acupuncture)
 - Substance Abuse Treatment
- Affordability and Access
 - QuickCare
 - Health Care for the Homeless

Quality Improvement Example: Internal Transparency

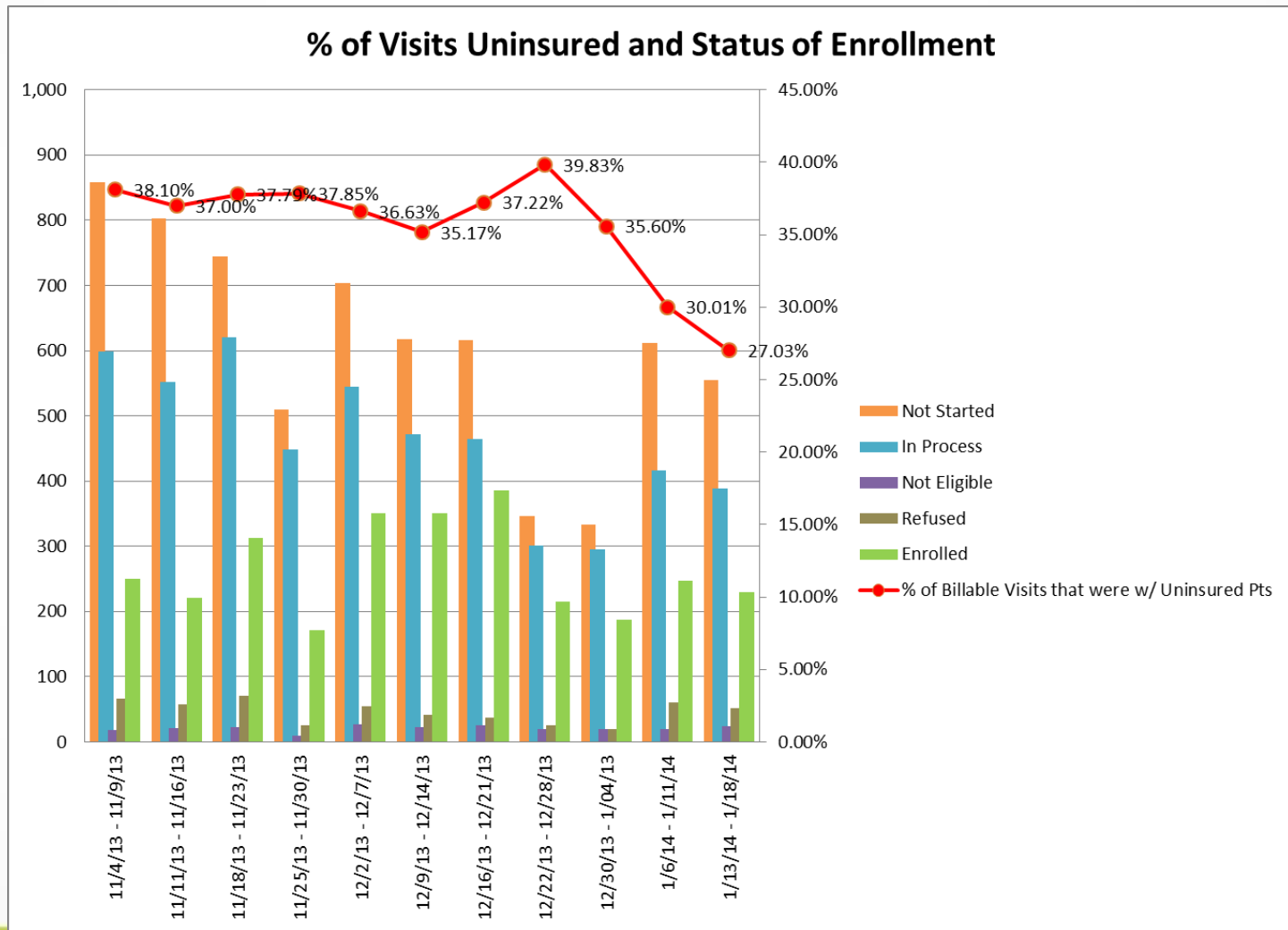


Growth in Uninsured Visits Outpaces Funding

- Increase in number of uninsured visits between 2010 and 2012:
 - Medical: 40.9%
 - Dental: 47.0%
- Increase in 330 Grant Funding for same period: 5.29%

Growth in 2013 brought in unsustainable levels of uninsured:
significant increases in both total patient volume and percentage uninsured

Getting to Sustainable Uninsured Rate: O&E



Goals for Payment Reform

- Increase flexibility of FQHC payments:
 - Allow for improved efficiency & team-based PCMH models
- Continue/expand investment in PCMH infrastructure:
 - Nurse Care Management
 - Behavioral Health
 - Technology
- Incentivize achievement of ‘Triple Aim’ objectives:
 - Patient Experience of Care
 - Health Outcomes
 - Lower per capita cost

What has become clear to me is that delivering on ambitious social goals requires more than principled individual action. It requires building and implementing systems that can deliver sustainable solutions.

Dr. Jim Yong Kim, President of the World Bank, 4/11/2012